



ACAM Members Receive Better Business Bureau Awards

Two ACAM Members were honored with Awards for Excellence by the Better Business Bureau:

- Northwest Assistance Ministries received a Pinnacle Award.
- Memorial Assistance Ministries was a Winner of Distinction.

See the article and list of award recipients below (from houston.bbb.org).

Better Business Bureau Honors Local Businesses with Awards for Excellence

5/6/2010



The 18th Better Business Bureau Awards for Excellence Luncheon recognizing local companies and non-profits for overall excellence in the workplace, was held at the InterContinental Houston Near the Galleria on Wednesday, May 5th before a record crowd of 700 attendees. Of the 186 award recipients, 28 received the Pinnacle Award, the highest achievement in their respective industries.

The Awards for Excellence recognizes local businesses and non-profits that have excelled in quality, management and service. All entries are judged by a panel of Silver Fox Advisors, a group of former business owners, entrepreneurs and CEOs dedicated to assisting business owners to improve their enterprises through mentoring and consulting. Funds raised by the luncheon directly benefit the BBB Education Foundation which educates consumers about scams and fraudulent business practices throughout the Greater Houston area.

List of Award Recipients

On May 5, 2010, the Better Business Bureau Education Foundation recognized BBB Accredited companies and non-profits who have maintained a superior commitment to ethics, overall excellence, and quality in the workplace at the 2010 Awards for Excellence luncheon. Listed below are the 2009 Winners of Excellence.

Pinnacle Winners

Abrahams Oriental Rugs

In business for more than 34 years, Abrahams Oriental Rugs specializes in unique oriental rugs and dhurries, ensuring each customer's satisfaction with these precious works of art. "From our loom to your home," Abrahams provides a personal touch in creating a custom design rug produced on their looms in India, while importing a wide array of designs from around the world.

Allied Siding & Windows

Allied Siding & Windows combines award winning products, factory trained installers, and consistent communication to ensure complete customer satisfaction. On the cutting edge of the home improvement industry, Allied Siding and Windows is currently the largest Hardiplank installer in the U.S.

Almaza Jewelers

Almaza Jewelers is a boutique jewelry store where the owner, Ziad Noshie designs and creates one-of-a-kind pieces from precious metals and gemstones. Since 1970, Mr.Noshie has received 54 design awards both nationally and internationally for his unique work. Almaza also provides expert jewelry repair and appraisals.

American Finasco

American Finasco is a Commercial Debt Restructuring Company that has operated nationwide since 1986. Their team of experienced negotiators uses a client's weak financial status to reduce the debt and obtain a written settlement, successfully providing debt relief to an average of over 400 clients per year. American Finasco doesn't just provide debt reduction service, they solve critical financial problems.

Anderson Ford Mercury

With the motto of "Come Experience the Anderson Difference...It's about Higher Standards, Lower Prices and Good People!" Anderson Ford Mercury's vision is to be the best in servicing all of a customer's automotive needs. Along with selling Ford and Mercury vehicles, they also have a complete Collision Repair Center with free estimates, body repair and painting.

Aptia Systems

Aptia Systems develops software applications designed to improve an organization's workflow and processes. Their web based applications are easy to use, and they help companies work smarter while saving time and money, allowing them to increase efficiency through the effective use of technology.

Aqua-Tite Home Renovation, Inc.

Aqua-Tite, formed in 1997, is one of the leading companies in commercial construction and home renovation in Southeast Texas. Aqua-Tite is large enough to handle all their customer

needs, yet small enough to give personal attention to every job on a daily basis.

Baker Mortgage

In business for 55 years, Baker Mortgage arranges mortgages for individuals and families, who want to build, purchase or refinance their homes. Personal touches like real people answering the phone, a thank you note after closing, and free advice on how to improve your credit score help to make this company successful.

Blackmon Mooring of Houston

Blackmon Mooring is a restoration and remediation corporation serving our community for over 60 years. They help restore interrupted businesses and lifestyles due to catastrophic events caused by fire, water, or other unforeseen circumstances. Their primary function is to "be there when you need us" and bring solace to the chaos a loss brings.

Bullpen Marketing

Bullpen Marketing is a fully integrated marketing agency, offering services ranging from print and web design to promotional products. In business since 1997, Bullpen Marketing has enjoyed steady growth and has gained international recognition within their industry. Bullpen Marketing exists for one reason: to make our clients look good.

Doctor Cool and Professor Heat

A family owned business providing service and installations of air conditioners and heating equipment. In business for over 30 years, they have installed over 7,000 units. Doctor Cool and Professor Heat have established a "Cool Club" offering maintenance twice a year to their members and enhancing a long term customer relationship.

Frontier Custom Builders

For the past two decades, Frontier has been building homes in over 40 communities in the Greater Houston area. They design, build and decorate a custom home, keeping the client's vision in the forefront to turn their dream home into a reality with quality workmanship and value. Frontier Custom Builders motto is, "If you can imagine it, we can build it."

KPRC Local 2

Houston's NBC affiliate, KPRC Local 2 is committed to serving the Houston community by providing reliable and accurate news coverage and actively participating in events that make our community a better place to live. Their Click2Houston.com website is the leading television website, providing news and information to millions of Houstonians every day.

Mainland Testing Centers

Mainland Testing Center is an occupational drug screening and OSHA complaint company. With the knowledge that their services are an important part of hiring decisions, they work closely with their clients to provide convenience and process documentation at a significant cost savings, helping hire the right job candidate the first time!

Mirex AquaPure Solutions

Thinking outside the bottle, Mirex offers a healthy and cost effective drinking water supply. The Mirex system uses 75% less energy to produce pure water than bottled water and reduces greenhouse gas emissions by 95%. Mirex AquaPure is the "green" alternative to bottled water.

Northwest Assistance Ministries

Northwest Assistance Ministries' vision is a community in which Neighbors care for Neighbors through collaborative efforts with area congregations, community partners,

donors and volunteers. Their goal is to serve in a spirit of humility and charity and assist people towards self- sufficiency and independent living.

Photography by Design

A professional portrait studio owned and run by a photographer with more than 40 years of experience, specializing in wedding and portrait photography. Photography by Design combines an A+ level of customer service with in-depth knowledge of the most recent technology available to the photographic world.

Power Vac America

Power Vac is a National Air Duct Cleaners Association certified air duct cleaning company serving the Gulf Coast region since 1991. As one of the most experienced HVAC and air duct cleaning companies in Texas, they provide services for commercial, industrial and marine customers. Their goal is to treat customers the way they would want to be treated.

Queen Moving and Storage

Queen Moving & Storage has performed local, intrastate and interstate moves for residential and commercial customers for over 75 years. As an agent for Wheaton Van Lines, they provide reliable and hassle- free service at competitive rates and received Wheaton's Quality Award for excellent customer service. Their standards of safety and professionalism guarantee that every move is a quality move.

Richard's Total Backyard Solutions

For over 20 years, Richard's has offered a full range of backyard services including new pool and spa construction, complete backyard renovations, custom decks, gazebos, outdoor kitchens, lighting and landscaping. Richard's Total Backyard Solutions works on the "Do Right" philosophy - "do-right" products, "do-right" prices and "do-right" services.

Rite Response Answering & Call Center Services

Providing live and automated services worldwide, Rite Response is ready to serve 24 hours a day, 7 days a weeks, including holidays. Rite Response has been providing exceptional service for over 22 years and serves leading energy companies, medical facilities, and many small and mid-sized businesses with answering and call center services.

Seal Southwest

Locally owned and operated Seal Southwest provides a special cleaning and installation process that significantly extends the life of outdoor wood, concrete, brick and stone surfaces to close to their original look. The unique penetrating sealants that they use can preserve and protect outdoor surfaces for up to 30 years.

Skeeter's Auto Service, Ltd.

As one of the largest independently, family owned automotive repair facilities in the Greater Houston area for over 42 years, they employ over 20 Automotive Service Certified (ASE) Technicians perform service on both Import and Domestic vehicles. Skeeter's motto is "always do the right thing, for the right reasons and success will naturally follow."

StarTex Power

StarTex Power is a Retail Electric Provider (REP), selling retail electric usage in the deregulated areas of Texas open to competition. A customer- first approach is a commitment to make sure consumers understand pricing in a deregulated industry, but employee satisfaction is important as well. For two years running, they have been recognized as one of the 10 Best Places to Work in Houston.

StormBusters of Texas

After the weather clears, who you going to call to fix that roof? StormBusters of Texas. StormBusters specializes in insurance recovery work due to catastrophic conditions for both residential and commercial customers.

Universal Wiring & Electrical Service

Local service that is "out of this world," Universal Wiring & Electrical Service is a full service licensed and insured electricity expert serving Houston since 1992. They provide same day service, upfront pricing, and 100% Satisfaction Guaranteed.

Veterinary Medical Center of Spring

Committed to providing a unique veterinary experience, the Veterinary Medical Center is a team of skilled and compassionate people with a shared vision providing the best quality medicine with the highest degree of customer service. They understand that pets are a part of the family, and they are committed to them treating them as their own.

Village Plumbing and Home Services

Village Plumbing and Home Services provides repair and replacement for plumbing systems, air conditioning and heating systems, and appliances. As you exit their 2000 square foot showroom, you will see a sign that says "What Would your Mother Think!" that demonstrates their commitment to ethical business practices.

Winners of Distinction

3 Men Movers
5 to 50 Networks
A. Allen Moving & Storage, Inc.
A Better Tripp Moving and Storage
Abacus Plumbing L.L.C.
Accelerated Paint & Body
Action Mortgage, LLC
Adams Transfer & Storage Co.
Adolf Hoepfl & Son Garage
Advanced Pest Control
AffordableTours.com
A.J. Warren Service Company
Aladin Carpet Cleaning
Alvin Gee Photography, Inc.
A-mazing Chem-Dry
Amazing Siding/Renewal by Andersen
American Comfort Solutions
American Storm Roofing
Angelina Ultimate Cleaning Inc.
Applied Sprinkler Solutions
ARI Construction
ASI Group
At-Home Tutoring Services
Avia International Travel
Bay Area Turning Point
Best Entertainers
Best Investments
Beth Wolff Realtors
Blinds.com
Brandt Electrical Services, Inc.
Briggs & Veselka Co.

Brushstrokes Painting & Remodeling
Brinkmann Roofing
Buccaneer Construction and Remodeling
Builders Academy, Inc.
Building Professionals of Texas Janitorial Service
BullsEye Storage
Burnett Staffing Specialists
C&T Mortgage, LLC
Capital Reconstruction
CarMax Auto Superstores - Houston
Carpet Giant
Champion Energy Services
Champion Restoration
Change Happens!
Christian Brothers Automotive
Christian Community Service Center
Clark, Duncan & Morris
Classic Car Care
Classic Chevrolet Sugar Land
Clear Choice Independent Lexus
CollegiateZone
Conroe Commercial Door Solutions
Cool & Heat AIRCO
Copy Doctor
Corporate Housing Associates, LP
Cram Crew, Inc.
Crime Stoppers of Houston, Inc.
Custom Comfort A/C & Heating
DataVox
Dempsey Electric
Doing What's Right Remodeling
Dreammaker Bath & Kitchen
Driver Training Associates, Inc.
DryMore Company
EIS Office Solutions, Inc.
Emerald Pools, Inc.
Enthalpy A/C
Excel Awning and Shade
ExperTox
Family Tree DNA
Floors Etcetera, Inc.
Flowers of Kingwood, Inc.
Fred Haas Toyota Country
Fred Haas Toyota World
Galson Auto & Body
Global Healing Center
Goodwill Industries of Houston
Gotcha Pest Control
Greymark Construction
Company
Gulf Coast Windows, Inc.
Gullo Ford-Mercury
Hallmark Cooling · Plumbing · Heating

Harting Automotive
Home Loan Specialists
Houston Achievement Place
Houston AAMCO
HEP Signature Manor
Houston Food Bank
Houston SPCA
Houston Zoo
Hyde Park Real Estate
IAG
Increte of Houston, Inc.
Indoor Comfort Specialists, Inc.
I W Marks Jewelers
Joe Ochoa Roofs & Even More
John Moore Services, Inc.
K-Auto Repair
Kacal's Auto & Truck Service
Kar Hospital
Kennedy Roofing & Exteriors
Kopriva Body Works, Inc.
Kuhl-Linscomb
Landscape Management Services
Larry's Automotive
Legal Eagle Contractors, Co.
Linscomb & Williams
Lone Star Pet Lodges
Macro Remodeling and Restoration
Maid in the Shade Cleaning Services
Majestic A/C
Mans Best Friend Dog Training
Marnoble Computer Sales & Service, Inc.
Memorial Assistance Ministries
Mister Sparky
FOMMY.COM
Molly Maid of Midtown & Galleria
Momentum Transport
Morrow Mechanical, Inc.
My Catering Company.com
National Signs, Ltd.
Nations Reliable Lending
Nationwide Movers Corp.
New Balance A/C, Inc.
Oasis Advanced Wellness, LLC
O'Daniels Garage
Omega Transactions Corporation
OnTime Electric
Open Door Mission
Page Parkes Center of Modeling and Acting
Painter Law Firm PLLC
Payne's Automotive
Perry Pools & Spas, Inc.
Precision Repair and Remodeling
Pulliam Pools of Houston

Quality Home Improvements, Inc.
Quality Home Products of Texas
RCW Nurseries, Inc.
ReBath
Reid's Refrigeration Inc.
RMC Vanguard Mortgage Corporation
Scope Management Solutions, Ltd.
Server Side Design, Inc.
Shaftel Diamond Co.
Showcase Custom Vinyl
Windows and Doors
Shower Doors of Houston
Spay-Neuter Assistance Program
Sterling Mechanical
Stewart Land Designs, Inc.
Stone & Wood Concepts
Stream Realty Partners, L.P.
Sun Fun Enclosures
Superior Window Company
Supplemental Health Care
Tender Transitions, Inc.
TDT Plumbing
Texas Pools
Texon Motor Center
The Rose
The Wright Pawn & Jewelry Co., Inc.
Trinity Builders
Venetian Blind Carpet One Floor & Home
Wallstreet Texas
Washington & Sons' A/C & Heating
Wired Electrical Services
Writers in the Schools (WITS)

The *2010 BBB Awards for Excellence* was made possible by the generous support of:

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